



Claim Submission Tools

Navia is excited to offer easy-to-use tools to help participants access their funds, view account activity and submit claims.

FlexConnect

Available Now

FlexConnect allows you to sync your medical, dental and vision benefits to your Healthcare FSA plan to deliver potential claims information to a single platform. FlexConnect is an optional feature. This technology allows you to track spending for you and your family, as well as receive notifications when there is an out-of-pocket expense that could be reimbursed from your FSA.

When you enroll in the FSA, and register on www.naviabenefits.com you will see a FlexConnect link under the participant tools platform.

MyNavia App

Available Now

The MyNavia app is a mobile tool for you to manage your Healthcare and Dependent care FSA benefits. With our new app, you have full control over your benefits administered through Navia. Some useful features include:

- ✓ Submitting claims directly through the app with your phone camera
- ✓ Verifying debit card charges
- ✓ Access to real-time account status and balances
- ✓ Receiving alerts when claims and reimbursements are processed
- ✓ Viewing your complete account history

Online Claims Submission

Available Now

You can submit claims toward your Healthcare and Dependent care FSA through the Navia online account. The simple-to-use interface makes it a breeze to enter the claim data, attach documentation and submit the claim. The tool also works for verifying outstanding debit card charges. Additional features include:

- ✓ Submitting a claim for any active plan year
- ✓ Accepting documentation in various electronic formats
- ✓ Active filtering so you only see the debit card charges that **require** verification
- ✓ Email verification of submission receipt