



# Rightway as a Resource During COVID-19 and Beyond

Rightway Healthcare is a service included in your benefits that provides you with a dedicated clinical Care Team. Your Care Team includes doctors and nurses in a concierge environment who are able to support and advocate for you through all your healthcare needs.

Here are some additional ways we can support you through the COVID-19 pandemic.



## Mental Health

- Provide guidance on available mental health resources to help with stress
- Schedule virtual visits with behavioral health specialists
- Support you with tough decisions during a time of heightened anxiety



## Telemedicine

- Find doctors who have recently moved to providing telemedicine services
- Explain costs and insurance coverage of virtual visits
- Reduce your exposure to potential infection by finding alternative care



## Diagnosis & Testing Support

- Direct you to convenient testing locations if symptomatic
- Conduct initial evaluation by trusted clinician and advise on next steps
- Provide follow ups and care support throughout recovery



## Coordinating Regular Care

- Easily reschedule appointments cancelled due to pandemic
- Ensure you can be seen by top providers once offices reopen
- Provide interim guidance on conditions between appointments

## Resources

- Up-to-date information available at [rightwayhealthcare.com/covid-19](https://rightwayhealthcare.com/covid-19)
- Care Team is available 8 AM - 11 PM EST on weekdays and 9 AM - 5 PM EST on weekends
- Call 415-765-7151 or visit [consumer.rightwayhealthcare.com](https://consumer.rightwayhealthcare.com)

